

SMART GRID CONSUMER COLLABORATIVE

2011 STATE OF THE CONSUMER REPORT

LIMITED LICENSE REGARDING USE

This license governs the use of the 2011 State of the Consumer Report (the “Report”), which is a copyrighted work owned by SGCC, and by downloading a copy of the Report you agree to the terms of this limited license.

1. SGCC hereby grants a limited, revocable, non-exclusive license to use one or more excerpts of text from the Report, provided that (i) no single excerpt is more than two sentences (which must be consecutive) from the Report, (ii) all excerpts together are no more than 250 words in total; and (iii) in no event does this license include the right to reproduce any part of the non-textual materials in the Report (such as images, charts, tables or graphs.) This license does not permit adaptations or derivative works. For any use of such an excerpt, this license is conditioned upon the third party including a statement that the excerpt is taken from the 2011 State of the Consumer Report, © 2011 Smart Grid Consumer Collaborative, www.smartgridcc.org.

2. Any other extracts from the Report, and any other use, reproduction, display, re-publication or distribution of any kind of the Report or any portion thereof, is strictly prohibited without the prior written consent of SGCC. Any such consent can be granted by the President/Executive Director in her discretion or by the Board of Directors of SGCC.

3. The Report contains excerpts from or contributions of copyrighted materials owned by members of SGCC and others, as indicated in the bibliography contained in the Report. Any use of any such copyrighted materials may require the consent of the owner of the copyright in those materials. Please direct all such inquiries to the appropriate copyright owner.