



**2023 CONSUMER SYMPOSIUM**

**FEB 6, 2023, SAN DIEGO**

# **EMPOWERING CONSUMERS THROUGH THE ENERGY TRANSITION**

**#SECC2023**

Co-located with *DISTRIBUTECH International*

# 2023 Best Practices Awards

**#SECC2023**

# 2023 Best Practices Awards



Consumer Education  
Smart Energy Innovation  
Consumer Engagement  
SMB Engagement  
Energy Equity  
Cultural Transformation

# Consumer Education



# Smart Energy Innovation



UI

An AVANGRID Company

# EV Program Participate Guide



UI

An AVANGRID Company



# Consumer Engagement



# SMB Engagement





# SMB Engagement



**View an example of TVA  
EnergyRight's program in  
action:**

**<https://youtu.be/1neWtzKWW9U>**

# Energy Equity



**Consumers Energy**

*Count on Us<sup>®</sup>*



**“I can’t begin to thank the Consumers Energy Healthier Homes program enough. They have been so helpful to me and my patient’s in improving air quality in homes of asthmatics. One patient in particular expressed all the extensive investments (new furnace, carpet removed, air purifier, etc.) Consumers Energy has put into her home and how much it has improved her child’s asthma. These improvements have significantly reduced their visits to urgent care and the ER department. Making these changes have improved their quality of life now that their symptoms are under control. Thank you so much!”**

- *W. Paling, RRT/AE-C  
Asthma Disease Management  
Hurley Medical Center*

# Cultural Transformation



**SMUD<sup>®</sup>**



**SMART  
ENERGY**  
CONSUMER  
COLLABORATIVE

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