



2024

MEMBERS MEETING & Fall Workshop

HOSTED BY ICF

**OCTOBER 16-17
RESTON, VIRGINIA**



SMART ENERGY
CONSUMER COLLABORATIVE

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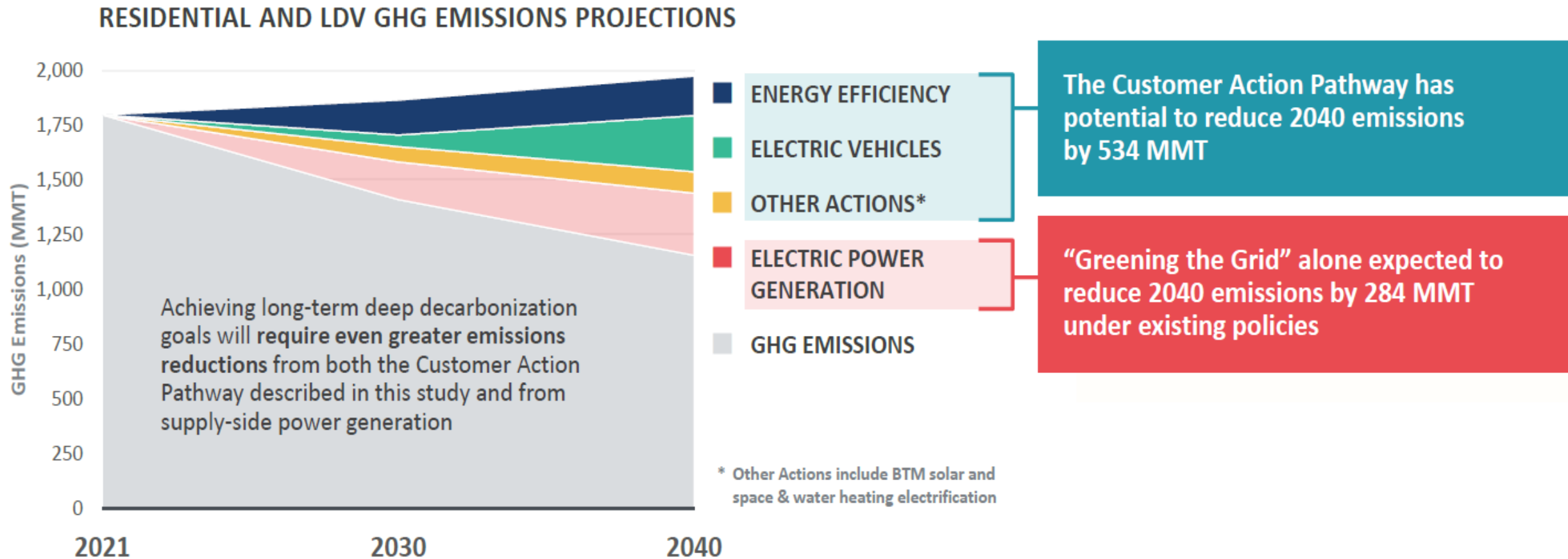
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Point / Counterpoint:

The Decarbonization Impact of Consumer-Driven
Technologies

Customer Action Pathway Builds on Supply-Side Reductions

The Customer Action Pathway has the potential to **reduce GHG emissions by nearly twice as much as supply-side reductions alone** will contribute under existing policies



Notes: Total emissions prior to Customer Action Pathway and electric power generation reductions assume 2021 residential emissions levels increase through 2040 with projected electricity, gas, and transportation demand from AEO 2021. Reduction in electric power generation emissions based on average power generation emissions rates (0.41 tons/MWh in 2021, 0.29 tons/MWh in 2030, and 0.23 tons/MWh in 2040) generated by Brattle’s in-house capacity expansion model GridSIM (see slide 10). Future policies could accelerate both demand-side and supply-side emissions reductions.



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Strategic Dialogs:

SECC Committee Breakout Sessions

Committee Breakout Sessions



FEBRUARY 2024
CUSTOMER SATISFACTION AND THE SMART GRID

2024 State of the Consumer

JUNE 2024
Understanding the SMB Landscape: New Needs and Concerns

ENERGIZED ENTERPRISES

OPPORTUNISTIC ORGANIZATIONS

SMALL & SATISFIED

ENTRENCHED BUSINESSES

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Research Committee



Becoming a Smarter Energy Consumer
6 Questions Asked by Smart Energy Consumers

THE ENERGY BILL

- 1. Why is my energy bill different each month?**
There are a few factors that can cause your energy costs to be higher or lower than usual, and your latest energy bill can help identify the cause. On the bill, you'll see your energy rate, any new fees that apply, and kilowatt-hours (kWh) – the main unit for measuring how much energy you used for the month. Your bill may let you compare your usage to the previous month and the same month last year. These numbers can help you determine if weather, a malfunctioning appliance, the party you had last month or just higher daily usage are leading to a higher bill. To learn more, check out our **Decoding your Power Bill** resource.
- 2. Where can I find more information about my bill?**
Your energy company's website might have additional resources to better track and compare your energy usage. You may see that weather or what time you use the most energy play a role in your statement options, switching may help you and see if there is a plan that better energy rate plans will help you and assist in narrowing your options.
- 3. What can I do to lower my bill?**
Take advantage of some low-to-medium cost energy-saving tips like adjusting your thermostat or if you are on a time-of-use rate during those peak pricing hours. Energy audits, which help identify energy savings kit filled with tips to help you and optimize your home for efficiency.

Becoming a Smarter Energy Consumer
The what, how and why of electric rate plans.
Energy providers are developing new ways for you to pay for the electricity that you use at home. This guide will help you better understand different rate plans and save on energy costs.
Are you ready to become a more empowered energy consumer?

Renting your home? Save energy and money
Become a smarter energy consumer! To save on your energy bill, ask these helpful questions to your energy provider and landlord.

Learn More

SMART ENERGY CONSUMER COLLABORATIVE

more options than ever before.

Education & Outreach Committee

Best Practices Awards



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2025

**NOMINATE AN
ELECTRICITY
PROVIDER BY
FRIDAY,
NOVEMBER 1**



2025 Consumer Symposium
SHAPING THE FUTURE:



CONSUMERS and the ENERGY MOVEMENT



DISTRIBUTECH Partner Event

Monday, March 24
Dallas, Texas



**SMART
ENERGY**
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See You Next Year at PSE



October 15-16, 2025





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